



OZARK WELLNESS INNOVATIVE READINESS TRAINING

JULY 16- 25, 2024

NO-COST MEDICAL SERVICES

FIRST COME, FIRST SERVE WHILE SUPPLIES LAST

SERVICES



MEDICAL
HEALTH EXAMS
SPORTS PHYSICALS
BEHAVIORAL HEALTH



OPTOMETRY
EYE EXAMS
1 PAIR SINGLE VISION LENS GLASSES



DENTAL
EXAMS
CLEANINGS
EXTRACTIONS
FILLINGS



VETERINARY
EXAMS
SPAY/NEUTER
VACCINES

***VETERINARY SERVICES PROVIDED AT
JASPER LOCATION ONLY!!**

LOCATIONS

JASPER SCHOOL CAMPUS
600 SCHOOL STREET
JASPER, ARKANSAS

KINGSTON SCHOOL CAMPUS
300 SCHOOL STREET
KINGSTON, ARKANSAS

HOURS OF SERVICE

JULY 16	1 PM - 5 PM
JULY 17 - 20	8 AM - 5 PM
JULY 21	8 AM - 12 PM
JULY 22 - 24	8 AM - 5 PM
JULY 25	8 AM - 12 PM

***DENTAL SERVICES LIMITED JULY 25**

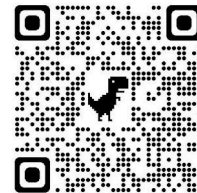
***LAST PATIENT MUST BE CHECKED IN
ONE HOUR BEFORE CLOSE EACH DAY**

***NO INSURANCE OR IDENTIFICATION
REQUIRED**

QUESTIONS?



Call NWAEDD Tina Cole - 870-741-3678
or
Scan the QR code with your cell phone camera
and click the link



THE U. S. DEPARTMENT OF DEFENSE IN PARTNERSHIP WITH THE NORTHWEST ARKANSAS ECONOMIC DEVELOPMENT DISTRICT PRESENTS OZARK WELLNESS INNOVATIVE READINESS TRAINING (IRT). THIS CLINIC WILL PROVIDE MEDICAL, DENTAL, OPTICAL AND VETERINARY CARE AT NO COST TO THE PATIENT.

Ozark Wellness Frequently Asked Questions & Answers

1. What are service locations and times?

Kingston - 300 School Street, Kingston, AR

Jasper - 600 School Street, Jasper, AR

- **Veterinary Care Location:** Jasper High School Agriculture Building

- **Healthcare Exams, Optometry, Dental, and Behavioral Health at Jasper and Kingston**

- **Veterinary Services at Jasper only**

<u>Dates</u>	<u>Times</u>	<u>Service Limitations</u>
July 16	1 pm - 5 pm	No spay/neuter this day
July 17-20	8 am - 5 pm	
July 21	8 am - 12 pm	No spay/neuter this day
July 22-24	8 am - 5 pm	
July 25	8 am - 12 pm	No spay/neuter this day

2. What is the process to receive medical services?

U.S. Army Reserve medical personnel will greet patients seeking medical services at the clinics, assist patients completing basic forms, and pre-screen patients by collecting basic medical information such as vital signs, observations, interviews, allergies, and concerns. Once medical pre-screening is completed, patients will be escorted to the medical services waiting area.

Staff will make every effort to minimize wait times and will escort patients to services with the shortest wait times. Once a service is completed, the staff will determine which service the patient should visit next. We request patient understanding and patience for longer wait times as the clinic may be busy.

Patients will carry all paperwork with them from in-take through check-out. Army Reserve medical personnel will not maintain or keep any patients' medical records or personally identifiable information (PII).

3. What kind of ID do I need to bring - for me, my kids, or relatives?

No ID is needed to receive any services. Each patient will have to provide a name for check-in, but no patient-identifying paperwork will be maintained by healthcare providers. Patients will take all medical paperwork received during the visit with them after services are complete.

4. Do we need insurance?

No insurance is required or accepted.

5. How many patients can be seen in a day?

These are daily **ESTIMATES ONLY** for services provided and will fluctuate depending on the types of services provided (exams only vs. treatment, etc) and the number of available medical providers.

Jasper

Medical - 80-100 patients

Dental - 30-65 patients

Optometry - 40-50 patients

Veterinary - 20-30 patients (spay/neuter); 40-50 patients (exams/vaccines)

Behavioral Health - 5-8 patients

Kingston

Medical - 80-100 patients

Dental - 30-65 patients

Optometry - 40-50 patients

Behavioral Health - 5-8 patients

6. Is there a sign-up list or can I save a space for the next day?

Services will be provided on a first-come, first-serve basis and no appointments can be scheduled.

7. Will there be clinic service updates during the day?

The NWAEDD team will provide service updates via social media (@Northwest Arkansas Economic Development District, Inc. on Facebook) and radio stations. Example - if there is no line for a specific type of service or if a service is booked for the day.

8. Who can be seen at these clinics? Is it only residents of Newton and Madison Counties?

Anyone can be seen at the clinics. There is no requirement to be a resident of specific counties or Arkansas.

9. Will translators be available at clinic sites?

No official translators will be on site. If a patient does not speak English, it is recommended that an English speaker accompanies them for care.

MEDICAL

1. What types of medical treatments will be provided?

Services Provided – school-aged physicals, wellness exams, consultation and education. There will be a focus on diabetes, obesity, kidney disease, hypertension, and gout.

Specific Services Not Provided – no labs/bloodwork or fingersticks for blood-glucose testing, prescription refills, or OBGYN.

2. Can I get prescription refills?

No - Prescription refills will not be available.

3. What happens if a provider says I need follow-on care or a referral for specialty care?

A patient may receive a recommendation for follow-on care from the medical provider. It will then be the responsibility of the patient to schedule and pursue follow-on care/referral management.

There will be a Resource Room staffed with community resources to assist with scheduling referrals appointments if needed.

4. I have elderly relatives and/or young children, how long should we expect the wait to be?

Unfortunately the wait time cannot be predicted. Indoor/climate controlled waiting and water will be provided at both locations. It is advisable for personnel to bring their own water, snacks/food, reading material and anything to keep themselves occupied if there is a substantial wait.

BEHAVIORAL HEALTH

1. What is behavioral health and how do I know if I should see these providers?

Behavioral Health services focus on: Mental Health Education as well as Counseling in topics such as: tobacco cessation, coping skills, sleeping problems, relationship problems, and substance abuse assessments.

The Behavioral Health team will not be providing services related to short term/long term psychotherapy or medication management.

All recommended follow-on care is the responsibility of the patient.

OPTOMETRY

1. What services will be provided? Is it an eye exam only?

The optometry services provided include a vision screening, an eye exam, and, if necessary, prescription glasses fabrication.

Optometry services not provided include treatment for glaucoma, macular degeneration, cataracts, eye injury, or surgery.

2. If an eye exam determines I need glasses, what is that process and how long will it take?

The military eyeglasses fabrication team will fabricate glasses within 2-5 days, based on the prescription needs. Patients will be informed of glasses pick-up locations during their appointment.

Due to limitations of what the fabrication team can make and also to ensure the maximum number of people are served, patients are allocated to receive ONE pair of near-sighted or far-sighted glasses. There are no capabilities to make bifocals. If patients need both near-sighted and far-sighted glasses, they can receive an eyeglass prescription but will only receive one pair of glasses.

3. What happens if a provider says I need follow-on care or a referral for specialty care?

A patient may receive a recommendation for follow-on care from the medical provider. It will then be the responsibility of the patient to schedule and pursue follow-on care/referral management.

DENTAL

1. What kinds of services will be provided?

Dental services include exams, cleanings, fillings, extractions, oral hygiene instruction, and x-rays.

2. Can we get teeth cleanings?

Yes.

3. What happens if a provider says I need follow-on care or a referral for specialty care?

A patient may receive a recommendation for follow-on care from the medical provider. It will then be the responsibility of the patient to schedule and pursue follow-on care/referral management.

4. What are 'limited dental services' on the last day, July 25?

The last day of dental clinics at Jasper and Kingston will have limited services such as check-ups with X-rays, simple consultations, and post operative check-ups. There will be no dental services requiring water on this day.

VET

1. Can I get prevention medication for my pets?

Unfortunately the veterinarian team will be unable to provide prevention medication, such as for heartworm and flea/tick prevention.

2. Can my pet be euthanized?

The veterinary team will not euthanize any animals.

3. What happens if a provider says I need follow-on care or a referral for specialty care?

A patient may receive a recommendation for follow-on care from the medical provider. It will then be the responsibility of the patient to schedule and pursue follow-on care/referral management.

4. What services will be provided?

Veterinary services provided will focus on spay / neuter, exams, and vaccinations.

5. What do I need to do to get ready for my pet's spay/neuter?

Please bring your pet in a clean carrier in good working condition. If possible, the animal should not have food or water the morning of surgery.